

Onspring

# Incident Management

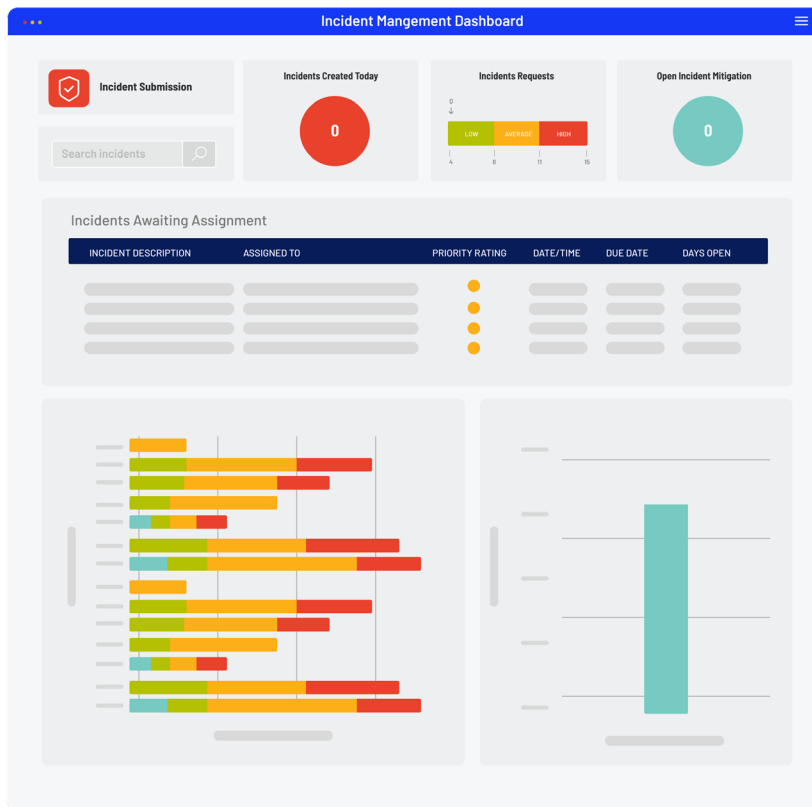
Intelligent Automation and Connected Data Platform



## Why choose Onspring for Incident Management?

When something goes awry, speed is as important as your response. Your speed comes from proactively planning for and automating corrective actions. And that's exactly what Onspring brings to your organization in our incident management enterprise solution.

Used to assess and mitigate damage that may occur across your organization from incidents, Onspring also helps you capture and convey the impact of an incident to stakeholders with alerts and analyses.

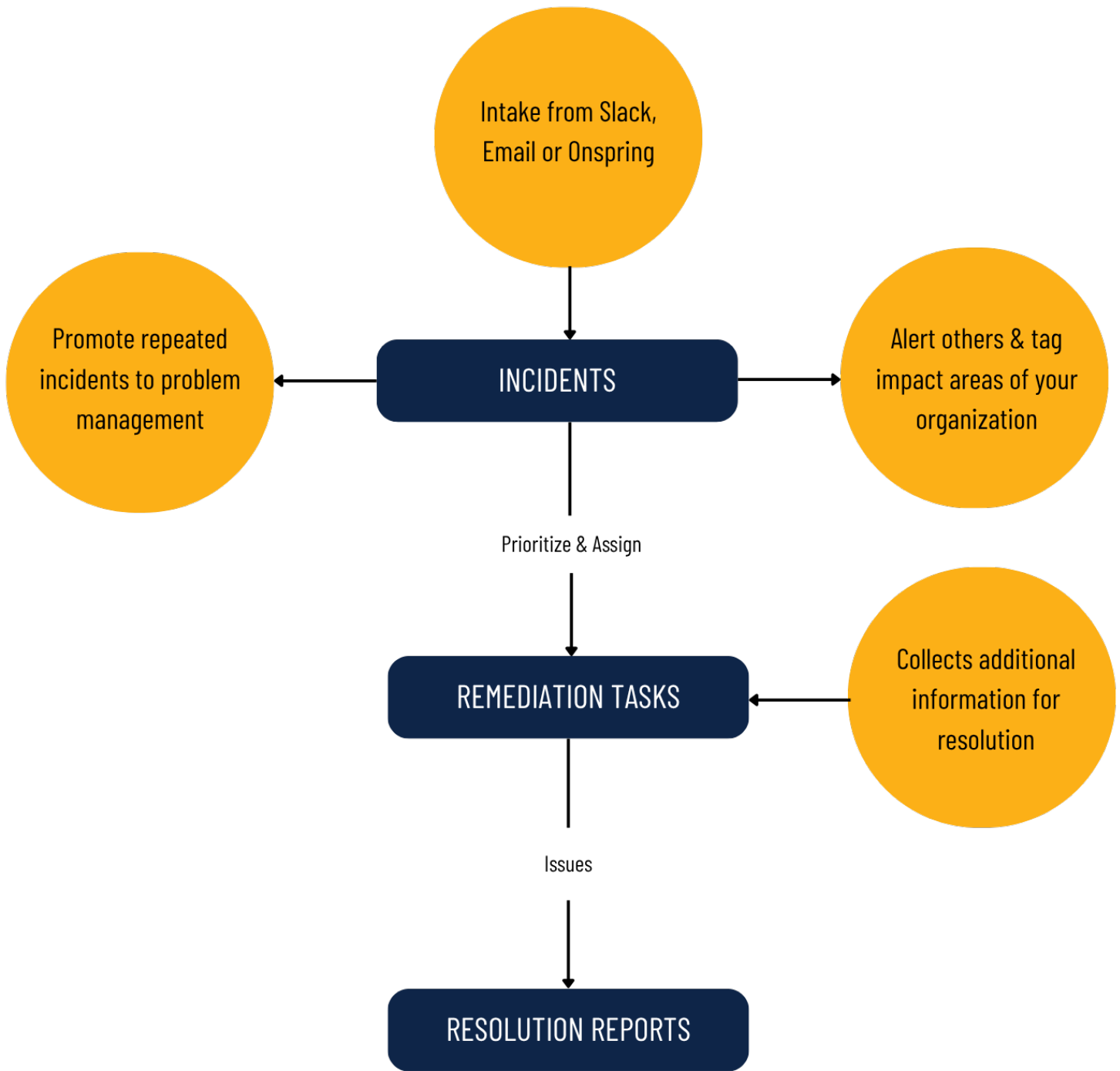


Centralized dashboard to quickly triage new incidents, manage their lifecycle with precision and continuously monitor resolution performance.

INCIDENT	CATEGORY	TYPE	SUBTYPE	PRIORITY RATING	MAXIMUM INCIDENT
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Personalized dashboards unique to each team member to prioritize their efforts.

## One Connected System for End-to-End Incident Management



## Key Benefits for Incident Management

Onspring aligns your enterprise with live views of critical data and people-centered user experiences to enable risk-based business decisions. One connected system for incident tracking, resolution, and reporting.

- ✦ Intake anonymous incidents from Slack, email or directly in Onspring across your enterprise and catalog by impact & category.
- ✦ Establish relationships between incidents and impacted elements, such as locations, policies, risks & business continuity plans.
- ✦ Automatically notify impacted parties using custom reports to deliver critical information until resolution.
- ✦ Measure response and resolution times, plus evaluate financial & operational impacts.

## The Onspring Difference

- ⚡ Omni-data Connectivity
- ⚡ Made to Scale Up and Out
- ⚡ No-code, Self-sustaining Administration

## An Adaptive, Integrated GRC Platform

Onspring was built to connect processes, data and teams across the enterprise. With real-time visibility into risk posture, security controls and accountability measures, Onspring gives organizations a complete view of their governance, risk and compliance landscape. The platform is fully configurable, allowing users to create automations, unify workflows and scale their programs.



# Platform Features



## Live reporting

Real-time data aggregation in tables, graphs and maps that that drill directly to details



## Executive dashboards

Deliver insights and communicate activities in a role-based command center



## Data references

Relate data points to impacted policies, controls, requirements, regulations and frameworks



## Formulas

Calculate values from multiple data records and APIs to measure real-time status or risk posture



## Surveys

Send assessments, attestations and surveys on an automatic schedule or ad hoc



## Access Control

Set permissions by user to create, read-only, edit and delete



## Task Management

Assign individual tasks and track completion by team member, due date, budget and priority



## Integrations

Consolidate third-party monitoring services and your favorite tech



## Ready-made

Start immediately with out-of-the-box workflows and reports; just add your data



## Make it Your Own

Edit and create new workflows and reports on your own without IT or dev resources



## End-to-End Management

Unify all angles of your GRC ecosystem to fully assess, prioritize, manage and monitor ever-evolving risks and compliance.



## Connected

Connect with any team or any technology in your enterprise.

# Real ROI



increase in employee efficiencies



reduction in redundant tasks



wait to update workflows and reports



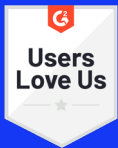
# Onspring Customer Success

*"Onspring offers proven, fully operational functionality, which gave us confidence for our processes to manage incidents, problems, controls, and compliance. Plus, it is much more user friendly than other systems we've seen."*

- WESTERN UNION

*"We use Onspring to manage privacy incidents, run our HIPAA audit program, understand risk in our environments, and facilitate various workflows. Onspring has been a great tool for us in visualizing enterprise risk."*

- MEMORIAL HERMANN HEALTH SYSTEM



Onspring is transforming the way enterprises automate their business processes to stay ahead of risk.

Onspring is a connected, adaptive GRC platform designed to unify processes, data and teams across the enterprise. Achieve comprehensive, real-time visibility into your risk posture, security controls and compliance status, transforming scattered information into actionable intelligence.

Trusted by organizations across diverse industries, Onspring modernizes GRC, moving beyond fragmented, reactive approaches to integrated, proactive oversight.



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