



# The Onspring Advantage

What would it be like to work with a software company that puts your interests at the center of everything they do? What if a solution implementation could leave you feeling excited, empowered and equipped for success?

This is the Onspring experience, delivered through our responsive service approach and friendly, experienced team. We want to eliminate the time you spend wrestling with technology and help you do your best work.

## What to Expect: A Team Dedicated to Your Success



### Personal Attention

Onspring will go above and beyond a basic service approach with rapid, focused responses and value-added ideas built upon best practices.



### Continuous Innovation

Your ideas are important to us. The Onspring product roadmap is client-driven with new, powerful and actionable features added several times per year.



### Remarkable Performance

Enjoy fast response times and seamless functionality across operating systems, browsers and devices. Performance and user experience are our top priorities.



### Deep Expertise

Our consultants are experts in process automation and solution implementation. You'll see the benefits of this experience in every facet of your Onspring relationship.



### Rapid Implementation

A full rollout and any adjustments can be completed quickly and easily. Your solutions can grow and flex as your business needs evolve.



### Friendly and Reliable Support

With our onboarding program, helpful product specialists, multi-media training and user group events, you'll be equipped for success with the Onspring platform.

*"A major factor in our decision to move forward has been relationships and the way Onspring values and treats its customers. The responsiveness from Onspring is incredible, and that's a huge advantage for us."*

— Andrea Karner, Director of Internal Audit

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## Do Your Best Work with Onspring

Onspring clients typically get started with our pre-configured solutions but quickly find power in the flexibility of the platform. With Onspring, business users can modify or create original solutions themselves—no programming required. Our solution menu includes (but is not limited to):

- Audit & Assurance
- Risk Management
- Controls & Compliance
- Business Continuity & Recovery
- Incident Management
- Information Security Assessments
- IT Service Requests
- Vendor Management
- Contract Management
- Corporate Counsel
- Asset Management
- Human Resources
- Project Management
- Ticketing

*“None of the other vendors even come close to offering what Onspring does. The customization and all of the different apps you can create, along with the excellent customer service you provide, are impossible to touch!”*

— Brittany Brown,  
Legal Affairs Manager

While Onspring’s solutions are based on industry best practices and extensive client experience, we understand that no two companies operate the same way. You have the power to make changes—from subtle tweaks to large-scale adjustments.

All Onspring solutions are built on our flexible, cloud-based platform, so you can easily adapt them to your needs. You’re empowered to automate, measure, manage and report—your way.

